

GATE INSTRUCTIONS

PEDESTRIAN GATE:

There is a keypad located on the pedestrian gate. Press the number 1, followed by the 4-digit gate code assigned to you and then push the gate open. You do not need to turn the knob, just push the gate open. The 4-digit code assigned to you is the same for the drive gate and the pedestrian gate. If you do not remember your code, need a new code, or need an additional code for guests/vendors, please contact Jennifer Hacker at 480-551-4300 or jennifer.hacker@fsresidential.com.

DRIVE GATE:

The gates are closed 24 hours a day, 7 days per week with the following exception: The Palmilla gates will be open on the last Saturday of each month from 7:00 A.M. to 3:00 P.M. for garage sale access.

REMOTE ACCESS:

Each homeowner should have received 2 gate remotes at the time of closing. Additional remotes or replacement remotes can be obtained through the management company at a cost of \$40 per remote.

KEYPAD:

To enter the gate by using the keypad, press # and the 4 digit gate code assigned to you. If you do not remember your code, need a new code, or need an additional code for guests/vendors, please contact Jennifer Hacker at 480-551-4300 or jennifer.hacker@fsresidential.com.

DIRECTORY:

Guests can use the directory on the keypad as follows: Press A – Z and scroll to the homeowner's last name. Next to the name in the directory you will see the number to enter on the keypad. Enter the number and the phone will ring to the house. At the house the homeowner can pick up the phone and press 9 on the phone dial pad to open the gate for their guest.

If you need to add or change a name or phone number in the directory, please contact Jennifer Hacker at 480-551-4300 or jennifer.hacker@fsresidential.com.

Contact management if you have any problem with gate remotes or keypad. Please DO NOT enter through the exit gate! This causes malfunction and potential head on collision! Please watch for children around the gates as we have had several close calls, almost resulting in accident. Report anyone pushing on the gates with vehicles to management, so the individual can pay for the repairs. Parents, please speak with your children about goofing around with or hanging on the gates and/or key pad. This activity can break the gates. Please help us by teaching your children to respect the gates. Thank you.

Contact Information:

FirstService Residential Arizona
16150 N. Arrowhead Fnts. Ctr. Dr Suite 200 Peoria, AZ 85382
(480) 551-4300 phone (480) 551-6000 fax

Jennifer Hacker - Community Coordinator

jennifer.hacker@fsresidential.com

Phone: (480) 551-4300

Susie Lumley - Community Manager

susie.lumley@fsresidential.com

Fax: (480) 551-4300

After-hours emergency 480-551-4300.